



## What is Offsite Backup ?

Talk Internet offers a quick, simple and safe method of securing your business critical data. Our Secure Backup Solutions offer reliable, automated and efficient data backup and storage. The value of your business is inextricably linked to the information which you create and use on a daily basis.

Talk Internet is now able to offer a secure backup and storage solution which, as well as giving you complete data security, is speedy and simple enough to suit even the most mobile of workers.



## Features and Benefits

Offsite backup ensures that your data is stored in a secure, safe environment, Giving you piece of mind that your business can survive a hardware failure on site.

### Risk Reduction

The loss a company can suffer by losing its critical data can be catastrophic, and the risk of such loss is increased if that data is stored locally. Talk Internet's backup and storage methods can ensure that your risk profile is dramatically reduced.

### Data Integrity and Security

We take a number of steps to ensure that it is secure. At every stage of the backup and storage processes your data is protected by a 448bit encryption, and our rigorous security and process management enable us to offer market-leading levels of data safety

### SQL and Exchange

Both SQL and Exchange databases can be reliably backed up using the service with built in software plug-in.

### Data Restore

You can access your data 24x7x365 through the software and download your data securely. You can also request a removable media sent to you for larger restores.

### Reporting and Alerts

Both email an on demand reports are available. Get email notifications when backup job completes or fails.

### Initial Data Import

Large initial backups can be performed to removable media to perform initial data upload to our backup service.



## Configuration

Utilisation of the offsite backup requires that your business is connected to the internet; from there configuration of the software is simple, quick and effective.

**Simple** - The backup process itself could not be simpler: we provide Windows based software as part of the service, which you can use to schedule the regular backup of your files. The backup itself is simple a secure transfer of data from your site to our secure data centre via an encrypted connection.

**Fast Bit** - After an initial backup of all relevant data, our Fast-BIT technology ensures that future backups only include new or altered information. This means ongoing backups can usually be carried out in the time it takes to send and receive your emails.

## Technical Facts and Features

<b>Tailor Made</b>	Choose your type of backup to suit your needs from 1Gb to 500Gb, total flexibility available to add and remove space as required
<b>Low Cost</b>	Flexible pricing for your data requirements
<b>High Speed</b>	99% faster than block level, fastBIT technology to only send differential files
<b>Safety</b>	Full end to end AES 448bit Encryption for both backup and restore. Data is located in a fully encrypted SQL database.
<b>Reliable</b>	Full automated backups schedules with email reporting.
<b>Recovery</b>	Full recovery via secure web access through software or secure removable media
<b>Databases</b>	Supports Exchange 2003/2007 mailstores and SQL Server 2003/2005/2008 databases
<b>Reports</b>	Full reports on status of backups as default

## About Talk Internet

A quick glance at the market will reveal that there are many ISPs that you could be talking to - so why deal with Talk Internet? The answer is simple, flexibility. We do not believe in a "one-size fits all" approach. We customise our solutions to meet our customers' specific requirements and this approach has been at the core of our success.

Established for over 15 years, we are a UK-based operation, with our data centres and support function located in the UK. This means that if you have a problem you can quickly get through to one of our highly-trained support technicians who will help you find a resolution.

**Need more information? Call us now on 0845 310 1010 or visit [www.talkinternet.co.uk](http://www.talkinternet.co.uk)**