



What is Hosted VoIP Mobile Office?

Hosted VoIP Mobile office is a business grade softphone applications that enables you to manage your communications easily and effectively across PC Desktops, Smartphones and tablet devices (ie iPad). The Mobile office application can be used either as the primary device for the user, or as an additional secondary device to ensure that users do not miss that all important call.

Cost Effective – Utilising mobile devices as primary Hosted VoIP phones reduces CapEx for the entire VoIP solution

Free Calls – All calls between VoIP users are absolutely FREE. With no connection charge or other hidden cost charges being applied.

Optimise – users availability by allowing connections from Laptops, Smartphones and Tablet devices.

Management – Using the web based business portal changes to the systems are easily made and effected, in real time.



Features and Benefits

The Mobile Office client allows users of various mobile devices to make and receive calls over a soft client on the device. This can connect over WiFi, Wired Data point or 3g on compatible devices (NOTE :- bandwidth charges may apply on 3g devices – please check your contract). The Application can be used as a primary device or a secondary device (ie in addition to a standard desk based phone), the users Hosted VoIP telephone number will be shared across the devices.

Business Class calling features – allows key features such as :- Extension Dialing, Call Hold, Call transfer, Conference calling, Speaker phone, Mute and Voicemail access.

Flexibility – Works on all Hosted VoIP user accounts (Basic- as a primary device only, Standard, Premium and Premium+ accounts) and SIP Trunking user licences (Mobility Only).

Home Working – By adding the Mobile Office application, users can now work from wherever there is an internet connection. Users receive and make calls from the office number no matter where they are.

Number Porting – You can port over all your existing numbers into the system, including non geographic numbers to ensure business continuity.

Zero – Touch installation – Users of the Mobile Office application simply need to download the application and enter their username and password from the Hosted VoIP platform. There is no configuration to be completed on the remote device. (The application is available on Market Place and Itunes for download to applicable devices. Android 2.1 or higher required, works on Iphone 3G and above)

Cost Effective – Remote and home workers do not need a desk phone, installation can be achieved on already deployed mobile devices. Mobile phones (Android and Iphone / Ipad) utilise the WiFi network to bypass the Mobile operator network to ensure cheaper calls and Free calls to other Hosted VoIP users.

Clarity - Uses all IPVS codecs including G722 (HD Voice) G711 and G729 to ensure clarity on all voice calls.

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Configuration

Zero Touch installation ensures that mobile devices can be provisioned away from the office simply and effectively.

Management - A full user interface is available for configuration of services. Mobile devices can be added to the users account directly from the management interface.

Remote working – Remote users can utilise the local Internet connection for the Mobile Office device. The user then receives calls just as if they were in the office.

Mobile Office Comparison Chart

Options	Android Mobile Office	iPad / iPhone version	Windows / MAC OS
Extension Dialing	Yes	Yes	Yes
Primary or Secondary Device	Both	Both	Both
Zero Touch Installation	Yes	Yes	Yes
Call Hold	Yes	Yes	Yes
Support for Plug and Play HID compliant devices	No	No	Yes
Recent Call List	Yes	Yes	Yes
Call Transfer and Conference calling	Yes	Yes	Yes
Use with Toolbar	No	No	Yes (windows only)

Technical Facts and Features

Low Cost Calls	Calls to the BT National and International network are at a lower cost. Call cost reduction can be guaranteed due to utilising the IP network and not the mobile network.
Low TCO	No need to purchase VoIP handsets as existing mobile devices can be used for communication.
Resilience	The Talk Internet VoIP network is both location and system resilient
Expandable	Spread across multiple sites easily and efficiently, inter office extension number dialling as standard
Easy to use	Mobile office introduces zero touch installation procedures that automatically pick up correct settings for your chosen device.
Keep Existing numbers	All existing numbers can be ported into the VoIP service including non geographic numbers
Free Calls	All calls to other VoIP users are free of charge, reducing hefty mobile phone bills. Utilising the Wi-Fi network to bypass the Mobile operator.
Codecs	Utilising industry standard G722 (HD Voice) G711 and G729 codecs

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About Talk Internet

A quick glance at the market will reveal that there are many ISPs that you could be talking to - so why deal with Talk Internet? The answer is simple, flexibility. We do not believe in a "one-size fits all" approach. We customise our solutions to meet our customers' specific requirements and this approach has been at the core of our success.

Established for over 15 years, we are a UK-based operation, with our data centres and support function located in the UK. This means that if you have a problem you can quickly get through to one of our highly-trained support technicians who will help you find a resolution.